E-Government Quarterly Report
Third Quarter FY02
Gerry Wethington, CIO

E-Government RFP Update
The RFP for the e-government infrastructure officially closed on January 22, 2002. The infrastructure RFP will provide a mechanism to obtain the products and services necessary to implement the initial version of the new statewide portal and grow the capability and functionality through version four in FY05. The result was seven vendors who have submitted bids required to be priced according to three different scenarios:

- ❑ State-owned e-government application, state-owned hardware and peripheral software, and state-operated and hosted.
- ❑ State-owned e-government application, contractor-owned hardware and peripheral software, and contractor-operated and hosted.
- ❑ A no or minimal cost option that meets or exceeds the RFP requirements and provisions.

The infrastructure RFP is currently in the evaluation process and anticipated to be awarded prior to April 15, 2002. It is still planned that the development process for the business-to-business (B2B) RFP will begin after award of the infrastructure RFP and anticipated that the B2B solution will be obtained at a no or minimal cost option to Missouri State Government.

Spreading the E-Government News
The state's e-government message and information about a statewide portal has been presented to a number of organizations during this past quarter. Organizations such as the Missouri Commission on Intergovernmental Cooperation (MCIC) and the Missouri Institute of Public Administrators have shown a great deal of interest in Missouri's e-government direction. Promoting this type of interaction will be critical in securing agency support and understanding to make available more online services to Missouri's citizens.

Another approach to e-government awareness is a proposal currently before the Governor's Office for a promotional event highlighting the e-government projects that are currently online, give the Governor the opportunity to applaud the cooperation and teamwork between agencies while encouraging agencies to partner whenever possible, recognize employees for their contribution and speak to Missouri's e-government future. This event would be held at a future Information Technology Advisory Board (ITAB) meeting.

Missouri IT Recognition Award
At the upcoming April 24 Information Technology Advisory Board meeting, a team comprised of Employment Security personnel and Information Systems personnel from the Department of Labor and Industrial Relations will receive the Missouri IT Recognition Award. This award is presented by the ITAB to recognize either technical or non-technical individuals or teams who have shown initiative, creative thinking, and/or extraordinary effort by participating in an IT initiative that has resulted in a positive impact and significant value to an agency and/or the state IT community.

The DOLIR team was nominated and selected for this award for their Internet Claim Filing System. This system allows Missouri citizens to file their initial unemployment insurance claims online and has established Missouri as the acknowledged leader in this endeavor. Several states

have already requested process and procedure requirements for integrating this system into their environment.

Project Oversight

In an effort to assist agencies in keeping projects on time and within budget, the Office of Information Technology, with the assistance of the Information Technology Advisory Board, has implemented a project oversight methodology that will encompass all IT projects of significant size and/or complexity. Currently a pilot project is underway involving the Department of Mental Health's CIMOR project. National Systems and Research Co. (NSR) conducts the oversight process and has implemented proactive strategies that keep the project manager focused on the critical path, helps anticipate project needs, and allows the project manager to identify and prioritize issues and address them effectively. The successful piloting of the project oversight program by CIMOR will be replicated with agency e-government projects, thus helping to insure sound management and stewardship of the state's resources.

E-Government Architecture

The Architecture Review Committee is in the process of reviewing a major component of the State of Missouri Adaptive Enterprise Architecture. The component currently under review encompasses the architecture framework. This framework contains the processes and process models for compliance, vitality, documentation, review, communication, change management, project management and procurement as it relates to architecture. Also contained in this framework are the template instructions and templates that are used to specifically document the architecture. After these components are approved, work will begin on specific architecture domains initially focusing on architecture related to e-government.

DOR's Vehicle Registration Renewal Project

Recently introduced was the Department of Revenue's e-government project that allows citizens to renew their motor vehicle registration via the Internet. Implemented on February 8, 2002, the Missouri Online Registration Exchange (MORE) is now available to citizens in 34 of Missouri's counties who have the ability to provide the Department of Revenue with online personal property tax information. A resource for current vehicle insurance is also made available through a statute requirement that insurance companies provide DOR with private passenger automobile liability insurance information. From its February implementation date through April 5, 2002, a total of 1,149 vehicle registration renewals were transacted via MORE. Additional Missouri counties will be added as they become capable of providing personal property tax information electronically, thus making this service available to a greater number of Missouri citizens.

E-Government FY02 Year-to-Date Financial Information

FY02 Appropriated	Expended	Balance
$2,043,615	$127,431	$1,916,184

Spending to-date is primarily in the areas of architecture development and personal services. Portal development, infrastructure and implementation expenditures are anticipated to begin upon award of the E-Government Infrastructure RFP.